



**STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
COLLECTION SERVICE BOARD  
500 JAMES ROBERTSON PARKWAY  
DAVY CROCKETT TOWER  
NASHVILLE, TENNESSEE 37243  
615-741-1741 (FAX) 615-253-1179**

**REMEMBER TO TURN OFF ALL CELL PHONES  
MEETING TO BE HELD AT**

**710 JAMES ROBERTSON PARKWAY  
2nd FLOOR CONFERENCE ROOM**

**MEETING AGENDA  
November 4, 2008**

- 9:30 Call To Order – Bart Howard, Chairman**  
➤ Roll Call – Donna Hancock, Interim Director  
➤ Announcements
- 9:45 Agenda – Review / Adopt**
- 10:00 Tab (1) Minutes From September 11, 2008 Adopt**
- 10:15 Report from Chairman Bart Howard on the NACARA Conference**
- 10:30 Legal Report (Hand out) – Terrance Bond, Staff Attorney**  
  
**Tab (2)** Stephen Diaute---Letter---Discussion regarding License Requirement.  
**Tab (3)** Rule Making Hearing Discussion
- 12:00 Lunch**
- 1:00 Administrative Report – Donna Hancock, Interim Director**  
  
**Tab (4)** Complaint Status Report  
**Tab (5)** Jeffrey L. Ivey---Request waiver from re-testing.
- 1:15 Location Manager - Application Review : Determine eligibility for testing / licensing**  
  
**Tab (6)** Lacey Dee Cooley F#2253  
**Tab (7)** Greg Singer F #2287  
**Tab (8)** John A. Price F#2284  
**Tab (9)** Demian Daniel Shumaker F#2249  
**Tab (10)** Tracy Lynna Dollas F#2304  
**Tab (11)** Rodolfo Rodriguez, Jr. aka Rudy F#2197----Represent
- 1:45 New Business or Unfinished Business**
- 2:00 Adjourn**

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are U.S. Central time.